



Panacea

People-centric cybersecurity in healthcare

PANACEA project

Engaging users in people-centric solutions development

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Webinar
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End-Users and Stakeholders Engagement

Activities

A. Management of the **End-users and Stakeholders Platform (ESP)**

- ▷ Define platform mechanisms and working guidelines
- ▷ Enroll new members and regularly maintain the SP members updated
- ▷ Act as a hub for receiving specific requests/feedback from partners, involving the right partners to satisfy the needs of the project

B. Establish and maintain **relationships with existing networks and knowledge communities**

- ▷ to expand the “stakeholder pool” supporting PANACEA, also leveraging the content the “pool” can bring
- ▷ to create a destination for the dissemination activities

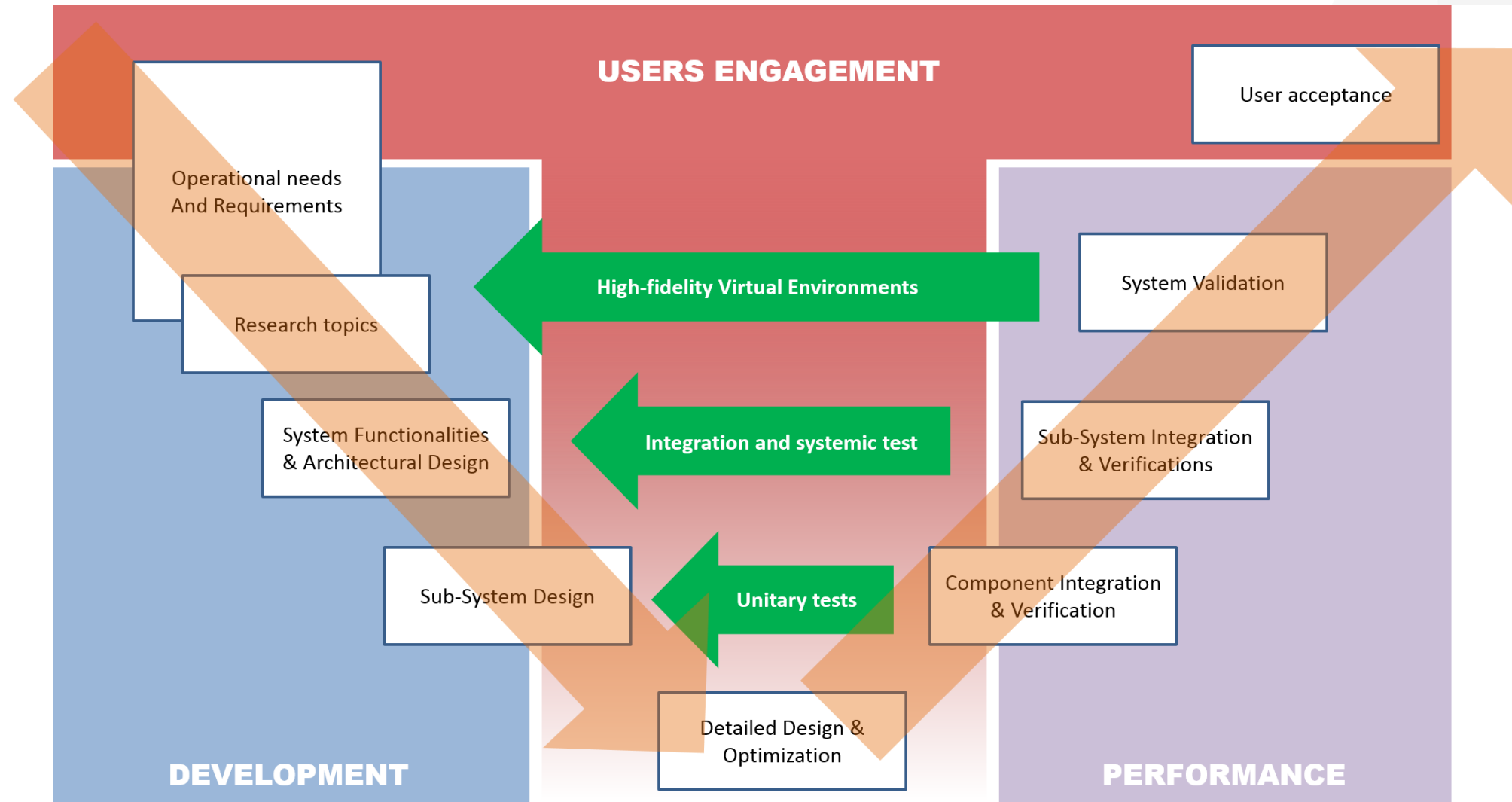
C. Management of the **Open Calls**

- ▷ Ensure relevant and varied participation from the stakeholders to the open calls
- ▷ Management of the related procurement process, using the budget pre-allocated for this purpose

Output:

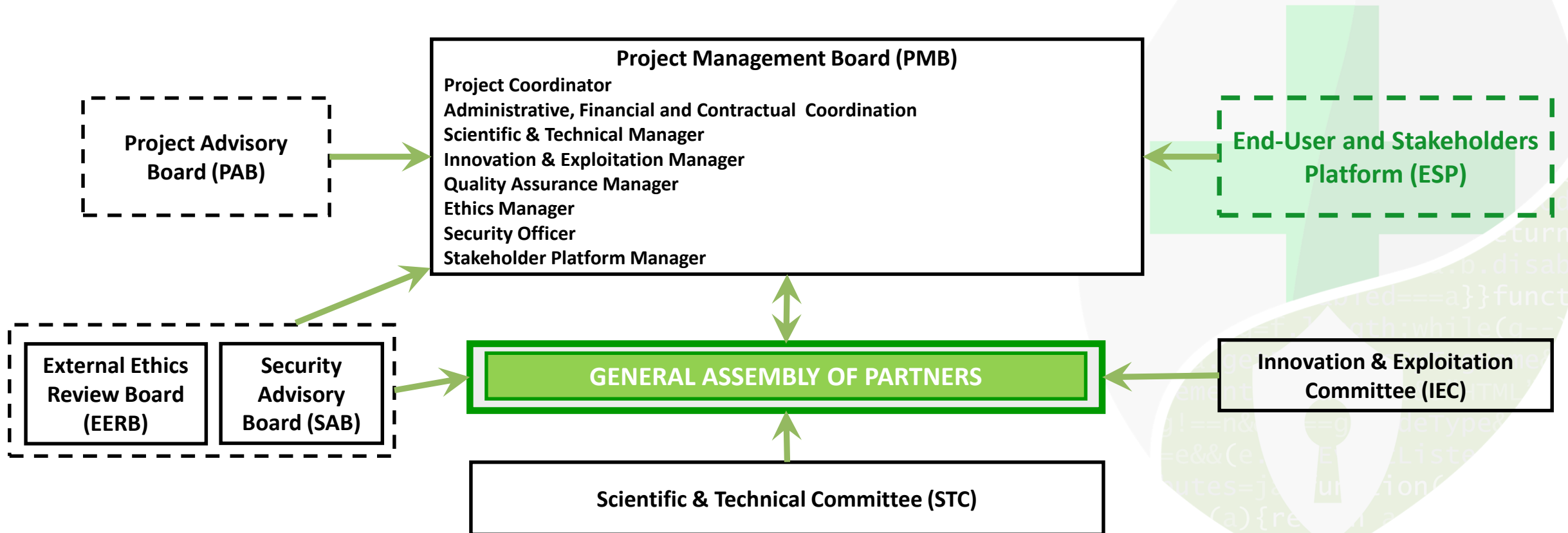
- Feedback on scenarios scoping, use cases definition and requirements

End-Users and Stakeholders Engagement



End-Users and Stakeholders Engagement

WHAT is the End-users and Stakeholders Platform (ESP) and HOW it is included in the project?



End-Users and Stakeholders Engagement

WHO are the end-users and the stakeholders of PANACEA?

PANACEA specifically targets a total of **8 stakeholder groups**:

- Hospitals (users) and patients
- Industry and research
- Policy makers and SDOs



End-Users and Stakeholders Engagement

WHAT they are suppose to do with respect to PANACEA?

- **Advisory role:** provision of user needs, advices to the project partners regarding users requirements, dissemination or networks the ESP member is in contact with.
 - ▷ **Participation to project workshops** assessing, commenting and supplementing interim findings and final results of the project
- **Validation role:** acting as independent validator of the project solution, providing feedbacks on the usability of the demonstrated technologies for the purpose of an operational use.
 - ▷ ESP member can be involved or can eventually host a piloting action

End-Users and Stakeholders Engagement

HOW to have a secure yet resourceful exchange of information?

- All SP members will sign an NDA with the project coordination to secure the project information are kept confidential or restricted and will not be widespread

End-Users and Stakeholders Engagement

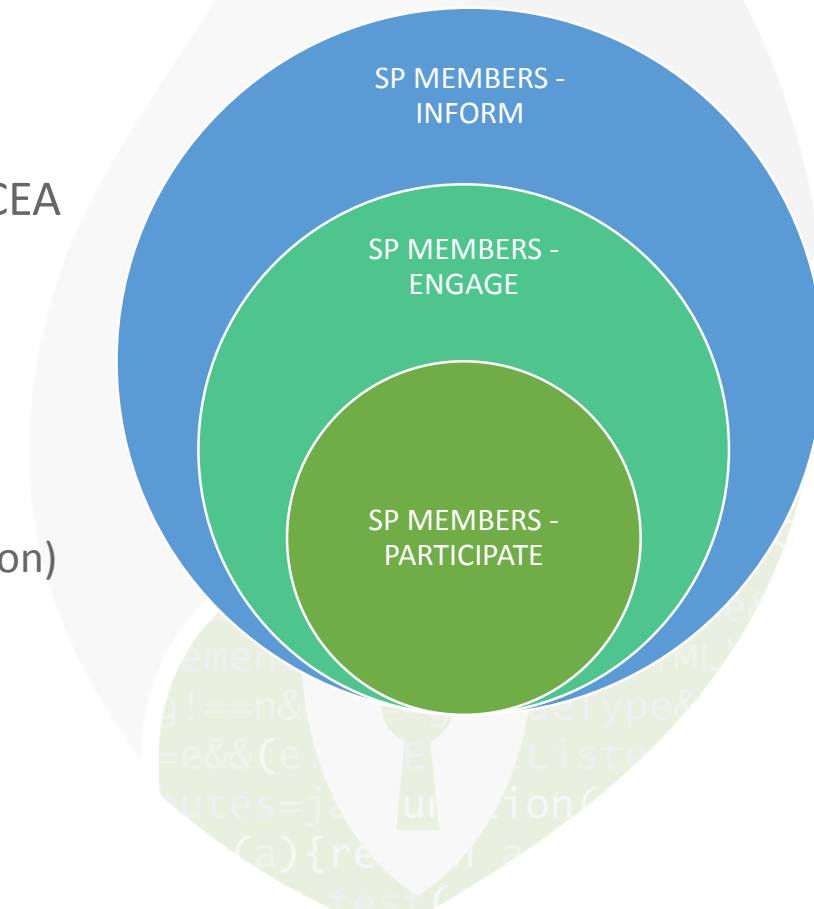
HOW to involve them?

Three levels of involvement:

- **INFORM** via newsletters, updates, etc.
 - ▷ Supporting the dissemination of project outcomes over PANACEA community

- **ENGAGE** through discussions, interviews, workshops, etc.
 - ▷ 3 Workshops foreseen
 - **M4 (User Requirements Workshop)**
 - M18 (First round of User Feedback and initial prototype evaluation)
 - M25 (Second round of User Feedback with final prototypes)

- **PARTICIPATE** to the Open Calls
 - ▷ Supporting stronger validation phase of project outcomes



End-Users and Stakeholders Engagement

1st End User and Stakeholders Workshop

- When: 28th -29th May 2019
- Where: Rome, Italy – Fondazione Policlinico A. Gemelli
- Scope:
 - ▷ Presentation of PANACEA project and first findings to the community
 - Models of health services and of medical devices lifecycle for cybersecurity
 - ▷ Discussion and identification of cybersecurity needs in healthcare ecosystem
 - ▷ Discussion and identification of use cases from the stakeholders experience to build representative scenarios
- Outcome:
 - ▷ Elicitation of requirements from three main categories of Users:
 - Regulatory bodies
 - Healthcare Facilities and Organizations
 - Device Providers and ICT System Providers



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Thank you for the attention

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